

# Abbott BinaxNOW Rapid COVID-19 Antigen At-Home Test Kit FAQ for the DPL

- *Why does the patient and organization need to download the free NAVICA app?*  
The NAVICA app provides a creditable and portable way for patient and organization to access valid results.
- *Why does the patient need access to a computer/laptop/tablet with webcam?*  
The patient must log into ohio.emed.com to access a proctor or eMed for this test. For the test to be valid, it must be administered by a trained telehealth professional (eMed) who will be with the patient throughout the 15-minute test and is qualified to read & report the results so that it will show up in the NAVICA app for the patient to show their organization.
- *Why does the patient have to take the test somewhere else to use it?*  
The library does not have a safe area away from other patrons and staff or webcams for patron use.
- *Can children take this test?*  
According to the U.S. FDA's Dec. 16 2020 News Release, this test can be taken by individuals four years and older as long as an adult is collecting the sample for the test. 15 years and older are authorized to collect their own.
- *Where did the library get these tests from?*  
These tests were purchased by the State of Ohio and given to libraries and other places to distribute to the public.
- *What if the patient does not have a smartphone to download the NAVICA app?*  
While the NAVICA app is the primary way to receive individual results from the test, specific requests can be made for an email or other mechanism of delivering a result to an individual who doesn't have a smartphone. A person can call eMed customer support at (844) 943-0061 to have the test results sent outside of the NAVICA app.
- *Is there a way to do the test without internet or without an eMed?*  
The Emergency Use Authorization from the FDA specifically states, "The BinaxNOW COVID-19 Ag Card Home Test is to be performed only with the supervision of a telehealth proctor."  
If the patient wants a valid result that they can show an employer, school, or other organization, they must follow all instructions.